

i3Detroit 2016 Vision Survey Results - Part Two

SURVEY RESULTS

Administered September and October of 2016

Number of Respondents in Part Two = 37

Protecting anonymity: No names have been tied to responses. In addition, the order of individual answers to each question varies from question to question. Any specific names mentioned in comments have been changed to "NAME".

Notes: Percentages when indicated in whole numbers have been rounded up. Results were summarized through content analysis - looking at the frequency of similar comments and ranking them in order of most mentioned topics/responses. Comments with a * at the end have been listed under more than one category as the content fits multiple categories.

NOTE: This is a partial summary. Additional questions on how respondents see the future of i3 are being analyzed and the rest of the results will be available in the next few weeks. If you would like to volunteer to help with this, please contact Leora at LeoraCreates@gmail.com

SUMMARY

Envisioning the Future

When asked what they would want to do with a \$30,000 grant, most members responding to the survey said they would be interested in either expanding our current space or finding a new, larger space. Next was an interest in new and/or improved equipment with the favorites being 3D printers, paint booth/finishing capacity, auto repair area and a desire to better maintain current equipment (particularly the laser cutters). Also popular was improvements to the space including remodeling the large bathroom, better HVAC (including AC, filtration, and general and local ventilation), larger and cleaner areas for the arts (sewing/textiles, leatherwork, painting, etc). Also, there were comments suggesting that we hire staff for everything from administration to maintenance and cleaning.

If the grant was only \$3000, respondents said that they would like to see that money used to purchase new tools and equipment in a variety of zones. There was a lot of interest in improving the tool crib - both the organization and the quality and availability of tools and consumables. Also popular was using the funds to keep our current equipment in good repair, improve our current space by making it cleaner and more organized (with a lot of interest in cleaning and improving the bathrooms). Other

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suggestions included improving seating in the space, doing a better job of marketing to potential members, and increasing the number of classes that we offer.

Respondents were asked to “Imagine that it is the year 2021. You are so proud to have been a part of how i3Detroit has improved. You look back happily at all the positive changes over the past five years. Shoot for the moon! Dream big!” Respondents were asked specifically “What things about i3Detroit are you glad to see have stayed primarily the same? (please list at least three)” The most popular responses.....

Respondents were then asked “What things about i3Detroit are you glad to see have stayed primarily the same? (please list at least three)” The most popular responses.....

Membership

When asked to fill in the blank of “I would would like i3Detroit to _____ the overall number of members.”, 68% chose “increase”, 2% chose “decrease” and 30% chose “stay the same”.

Respondents were asked to fill in the end of this sentence, “People I know would become members of i3Detroit if only ... (what would we need to offer or change)” They responded with...

Respondents were asked to fill in the end of this sentence, “As a member, I would be more a more active at i3Detroit if only... (what would make you more engaged and interested in participating)” They responded with...

Respondents were asked to complete this sentence, “I would be more likely make more time to volunteer at i3Detroit (taking care of maintaining/cleaning the space, working on group projects or committees, running for office, etc.) if...” The responses...

People were also asked, “One problem with a non-profit which is entirely run by volunteers is member burn out. What would you do to insure that everyone does their fair share?” The most popular responses.....

The Space

When asked to fill in the blank “I would like the size (square footage) of our space to...”, 92% chose “increase”, 0% chose “decrease” and 8% chose “stay about the same”.

Respondents were asked “If tomorrow, i3Detroit was suddenly given enough space to double our current square footage, I would want use that additional space in the following ways (list as many ideas as come to mind)...” The top responses included expanding current zones, adding additional member storage space (for rent to members), making particulate free space available (including quiet workspace and expanded lounge space), expanding/adding arts and crafts zone in a clean area, creating more open workspace (including large project) and putting in a

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Paintbooth/Finishing area. Also mentioned was creating an area for automotive work, adding a kitchen and putting in a hot metals area (foundry/forge/blacksmithing).

When asked, “I wish we could make the following improvements to our current space...” popular responses included...

When asked to fill in the blank of “Imagine that we had additional space and rented part of it to members (at an additional charge) to use as their own personal storage and/or workspace. I would be _____ in renting personal space for myself.”, 35% chose “very Interested”, 22% chose “somewhat interested”, 11% chose “not sure”, 22% chose “somewhat uninterested” and 24% chose “very uninterested”.

When asked “I know people (friends, family, acquaintances) who would be more likely to join i3Detroit if they could also rent a personal workspace and/or storage space.” 19% responded “yes”, 19% responded “no” and 62% responded “I don’t know”.

Respondents were asked, “If you are interested, how much would you be willing to pay for a 5 foot by 10 foot personal workspace (per month on top of membership dues) \$ _____. Please enter number in dollars below. Cost per month in addition to membership rates for 5 ft. by 10 ft floor space.” The answers ranged from \$0 to \$100, the average was \$44, the middle answer (median) was \$50 and the most frequent answer (mode) was \$100.

Respondents were asked, “If you are interested, how much would you be willing to pay for one 3ft by 6ft shelf (3 feet high) shelf on a pallet rack for your own personal storage (per month on top of membership dues) \$ _____. Please enter number in dollars below.” The answers ranged from \$0 to \$80, the average was \$20, the middle answer (median) was \$15 and the most frequent answer (mode) was \$5.

Respondents were asked “I have the following comments or concerns about the renting out of personal storage and/or workspaces at i3Detroit.” (this question was optional). The responses...

General Demographics

This survey was administered in September and October of 2016. Of the respondents who answered the survey:

- 76% are male and 16% are female
- 12% are 18 - 24 years old, 24% are 25 - 30 years old, 19% are 31 - 40 years old, 27% are 41 - 55 years old, 16% are 56 - 65 years old and 3% are 66 and above
- 16% have been members for less than 6 months, 14% for about a year, 24% between one and two years, 27% somewhere between 2 and 4 years and 16% over 4 years

The difference from a total of 100% is explained by rounding and the fact that some respondents selected that they preferred to not answer certain questions.

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QUESTIONS AND RESPONSES

IMAGINE

Imagine that i3Detroit were to receive a grant of \$ tomorrow...

1. What would you want to spend the grant on that would improve i3Detroit if the amount was \$30,000?

New Building/Expanded Space

- Invest it in a building fund to get a larger space of our own.
- Expansion with auto shop*
- Move.
- more space, including some private space
- *Space*. Mostly for wood shop. Purchase our own CNC router so its not a personal storage spot.*
- *Either a footprint increase/location change* or a part-time salaried position responsible for building upkeep maintenance/infrastructure.*
- Air filtration systems. *More clean space like the classroom*. Iron worker (metal bender).*
- *Increased square footage*. Which would include an expansion of the art departments... this being jewelry, arts and painting, paper arts, textiles/sewing. Which would include separate studios for crafts/paints/leatherwork and for sewing/textiles. Which would include separate tools and storage for each. *
- Sewing/textiles would have *space* for allocated/rented member storage of fabric bolts, member body form storage, rotating costume/garment/project displays. Equipment would include pattern downloads/printing, digital fabric printing, several large cutting tables for fabric, a flocking machine. *Space* for dying fabric and hanging it to dry, place for blocking knits, perhaps a loom. *Allocated and permanent space* for the/an embroidery machine, basic sewing machines, serger, 2 industrial machines - one light industrial, the other heavy industrial. The space has separate walls and an entry door, drop ceiling with good lighting.*
- The craft/leather/paper arts room has *space* for easels, paint storage, work tables with mats for painting, adhesives, leatherwork, prop modeling, printing press, etc, member storage/rented storage for leather/materials, gallery walls for pieces on display. Foam modeling for cosplay and architectural mock-ups are also done here in the arts room. It features separate walls, entry door and a dropped ceiling with good lighting and outlets for additional task lighting. An area we don't have at all is a darkroom or photography *space*. Spray booth for sticky sprays and paints.*
- Potentially moving to a location with a larger footprint?
- Consider moving to a larger facility.
- Expand the space to allow for more room on each zone and allow for more zones to be created
- More space and more hard equipment (CNC lathe, 3D Metal printer, Diagnostic equipment)*
- Rent more space
- Significant construction of *new spaces* that have all the bells and whistles like noise-proofing and any special electric requirements. Add specialized equipment that require a lot in infrastructure changes. Professional installation/handling of things like CRM, tool access, accounting (either buying a commercial solution or putting aside money to pay for a monthly service). *Deposit to buy a building instead of leasing*. One very large, very impressive tool -

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like a laser cutter that can cut metal. Software licenses for popular software like illustrator and a CAD program*

- Add some more area to all the zones
- Is it possible to *rent out the B Nektar space*? Sounds like they are leaving... not sure how much rent would increase. It would enable larger projects. Everything seems cramped right now. Need a parking ticket for projects I'm interested in.
- Expanded space.
- Woodshop space and equipment.*
- Put a down-payment and start renovating a building that we could move into in a few months.
- Own a building. (down payment at least)
- Get a water jet , 3D CNC, *enlarge the space*, better 3D printer , better 3D scanner*
- Publicity and paid support staff--or (if our financial experts say it's realistic) *a larger space*, with any residue used on publicity. Specific small sweetheart lures to keep the current membership around during a (probably difficult) explosive growth period.
- *Increased square footage*. Which would include an expansion of the art departments... this being jewelry, arts and painting, paper arts, textiles/sewing. Which would include separate studios for crafts/paints/leatherwork and for sewing/textiles. Which would include separate tools and storage for each. *

Purchase New Equipment/Software

- Replacement Mill
- Though I currently spend very little time there, I think the biggest opportunity is the Fablab. More and better 3D printers, and other fab type gadgets and tools. I think there is a huge missed opportunity there.
- Better seating, additional 3D printers, painting booth.*
- A CNC Router that everyone could use whenever they wanted.
- Woodshop space and equipment.*
- More space and more hard equipment (CNC lathe, 3D Metal printer, Diagnostic equipment)*
- well I do think we need better computers in many zones. *Software upgrade like for the laser zone, Upgrades to the Hass. upgrades for the Metal shop.* Better camera system for security,*
- Space. Mostly for wood shop. Purchase our own cnc router so its not a personal storage spot.*
- Get a water jet , 3D CNC, enlarge the space, better 3D printer , better 3D scanner*
- Significant construction of new spaces that have all the bells and whistles like noise-proofing and any special electric requirements. Add specialized equipment that require a lot in infrastructure changes. Professional installation/handling of things like CRM, tool access, accounting (either buying a commercial solution or putting aside money to pay for a monthly service). Deposit to buy a building instead of leasing. *One very large, very impressive tool - like a laser cutter that can cut metal. Software licenses for popular software like illustrator and a CAD program**
- Air filtration systems. More clean space like the classroom. *Iron worker (metal bender).**
- 1) Either pay existing members or hire professionals to give members actual training on equipment that trainers/zone coordinators don't have time to do (i.e. CNC machine, lasers, injection mold machines, etc)
- 2) Hire a pro to fix some of the down equipment that members don't have the time, knowledge or parts to fix (injection mold machine, the tailstock on the lathe)
- 3) *Possibly upgrade some of the existing equipment*
- 4) *Purchase spare parts, i.e. tubes for the lasers*

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5) Hire someone to help focus our vision and create a strategy to make money, without overloading the space with new members, along with coming up with a new marketable slogan that is more memorable and not business like.

6) Possibly invest in a 6S like system for the tool crib (not a peg board, with random outlines, but more emphasis on specific tools in specific places)*

- Replace rolling chairs in common area. Improve outdoor signage. Replace front door. Address leaks during heavy rainfall (woodshop still flood?). Partition member storage. Replace/rearrange the refrigerators-MAME machine-server rack clusterama. *Finally, and this is tough, but we could consider a CNC laser with a smaller working area, but which we can reasonably expect more up-time/less re-engineering. Keep the best one of our current lasers, replace the other with a smaller epilog and we now have high-reliability and a large work area when needed.**

Improvements to the Current Space

- *Building renovations, such as new bathrooms that work properly.*
 - *Improving bathrooms and exterior.* Help offset cost of replacing roof with owner for reduced rent payments
 - *Better seating, additional 3D printers, painting booth.**
 - *refurnish the commons area and tool crib, new exterior doors*
 - Look at our needs as a whole. *Is there a zone that needs an overhaul? How is our infrastructure?* Does it support us now and will it continue to support us in the future.
 - *The air system in the summer.* Bring in more art programs! Help kids with the arts by having classes in the arts since there art classes have been cut.*
 - well I do think we need better computers in many zones. Software upgrade like for the laser zone, Upgrades to the Hass. upgrades for the Metal shop. *Better camera system for security,**
 - *Air filtration systems.* More clean space like the classroom. Iron worker (metal bender).*
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- 5) Hire someone to help focus our vision and create a strategy to make money, without overloading the space with new members, along with coming up with a new marketable slogan that is more memorable and not business like.
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Paint Booth/Finishing

- Better seating, additional 3D printers, painting booth.*
- Fund the most requested capability: high quality painting and powder coating equipment (while still being frugal enough to leave some change for supplies and classes on the new tools)
- The craft/leather/paper arts room has space for easels, paint storage, work tables with mats for painting, adhesives, leatherwork, prop modeling, printing press, etc, member storage/ rented storage for leather/materials, gallery walls for pieces on display. Foam modeling for cosplay and architectural mock-ups are also done here in the arts room. It features separate walls, entry door and a dropped ceiling with good lighting and outlets for additional task lighting. An area we don't have at all is a darkroom or photography space. Spray booth for sticky sprays and paints.*
- fire wall, auto lift, pallet racks to move storage off the floor, paint/powder coating booth. In that order.*
- The craft/leather/paper arts room has space for easels, paint storage, work tables with mats for painting, adhesives, leatherwork, prop modeling, printing press, etc, member storage/ rented storage for leather/materials, gallery walls for pieces on display. Foam modeling for cosplay and architectural mock-ups are also done here in the arts room. It features separate walls, entry door and a dropped ceiling with good lighting and outlets for additional task lighting. An area we don't have at all is a darkroom or photography space. *Spray booth for sticky sprays and paints.**

Arts

- The craft/leather/paper arts room has space for easels, paint storage, work tables with mats for painting, adhesives, leatherwork, prop modeling, printing press, etc, member storage/ rented storage for leather/materials, gallery walls for pieces on display. Foam modeling for cosplay and architectural mock-ups are also done here in the arts room. It features separate walls, entry door and a dropped ceiling with good lighting and outlets for additional task lighting. An area we don't have at all is a darkroom or photography space. Spray booth for sticky sprays and paints.*
- The air system in the summer. *Bring in more art programs! Help kids with the arts by having classes in the arts since there art classes have been cut.**
- Increased square footage. *Which would include an expansion of the art departments... this being jewelry, arts and painting, paper arts, textiles/sewing. Which would include separate studios for crafts/paints/leatherwork and for sewing/textiles. Which would include separate tools and storage for each. **
- *Sewing/textiles would have space for allocated/rented member storage of fabric bolts, member body form storage, rotating costume/garment/project displays. Equipment would include pattern downloads/printing, digital fabric printing, several large cutting tables for fabric, a flocking machine. Space for dying fabric and hanging it to dry, place for blocking knits, perhaps a loom. Allocated and permanent space for the/an embroidery machine, basic sewing machines, serger, 2 industrial machines - one light industrial, the other heavy industrial. The space has separate walls and an entry door, drop ceiling with good lighting. **

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Hire Staff

- Either a footprint increase/location change or a *part-time salaried position responsible for building upkeep maintenance/infrastructure.**
- 1) *Either pay existing members or hire professionals to give members actual training on equipment that trainers/zone coordinators don't have time to do (i.e. CNC machine, lasers, injection mold machines, etc)*
 - 2) *Hire a pro to fix some of the down equipment that members don't have the time, knowledge or parts to fix (injection mold machine, the tailstock on the lathe)*
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- *Significant construction of new spaces that have all the bells and whistles like noise-proofing and any special electric requirements. Add specialized equipment that require a lot in infrastructure changes. Professional installation/handling of things like CRM, tool access, accounting (either buying a commercial solution or putting aside money to pay for a monthly service). Deposit to buy a building instead of leasing. One very large, very impressive tool - like a laser cutter that can cut metal. Software licenses for popular software like illustrator and a CAD program**
- *Publicity and paid support staff--or (if our financial experts say it's realistic) a larger space, with any residue used on publicity. Specific small sweetheart lures to keep the current membership around during a (probably difficult) explosive growth period.*

Add Automotive Repair Capability

- *get the building up to code to do automotive work in the garage*
- *Expansion with auto shop**
- *fire wall, auto lift, pallet racks to move storage off the floor, paint/powder coating booth. In that order.**

Other

- *fire wall, auto lift, pallet racks to move storage off the floor, paint/powder coating booth. In that order.**
- *Publicity and paid support staff--or (if our financial experts say it's realistic) a larger space, with any residue used on publicity. Specific small sweetheart lures to keep the current membership around during a (probably difficult) explosive growth period.*

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2. What would you want to spend the grant on that would improve i3Detroit if the amount was only \$3,000

New Equipment

- Still would like to see the option of water jet
- More hard equipment (CNC lathe, 3D Metal printer, Diagnostic equipment)
- Purchase a new (to us) mill/replace other old equipment
- Maybe a cool new machine that i3 is in need of.
- Choose a zone that is needing supplies or replace old equipment within the zone.*
- Paint spray booth installation.
- Cement floor grading/filling and epoxy finish. Or an RFID system to access equipment and tools for which training is required. Or a Babylock serger which is about \$2700 show price for a class/student used machine and which is an absolute miracle... up there in the list of awesome inventions along with automatic transmissions, Novacane, and Lycra in everything.*
- Purchase our own cnc router so its not a personal storage spot.
- security camera system
- Iron worker.

Improve Tool Crib

- Tool Crib: Tool replacement, organizational improvements.
- Upgrade/replace hand tools.
- refurbish the tool crib, new exterior doors*
- Replacing worn or upgrading small power and hand tools.
- New, cleanable chairs and not-nasty tables in the common area. Maybe some a second set of screw drivers, pliers, and drill bits for the tool crib.*
- I'd spend it on the tool zone: batteries, chargers, storage, and some of those tools as well as bits and such are sad. Yeah, totally the tool zone.
- 1) Buy some new tools, i.e. drill bits sets, saw blades, wrenches, sockets sets(metric and standard), etc 2) Put together a new member (and existing member) organization pack, existing of a bunch of swag like tshirt, stickers, pens, etc. Shirts and stickers are advertising, which would be more than made up with everyone's first months dues, along with reinforcing the inherent stake in the i3 community. *

Maintain and Repair Equipment and Space

- Add it to repair/refurbish fund for existing equipment
- Organization and tool maintenance.*
- Cement floor grading/filling and epoxy finish. Or an RFID system to access equipment and tools for which training is required. Or a Babylock serger which is about \$2700 show price for a class/student used machine and which is an absolute miracle... up there in the list of awesome inventions along with automatic transmissions, Novacane, and Lycra in everything.*
- Replace rolling chairs in common area. Improve outdoor signage. Replace front door.*
- Choose a zone that is needing supplies or replace old equipment within the zone.*

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Improve the Restroom

- Make the restroom handicap accessible.
- Get a nice sign and improve the bathrooms.*
- Hire a COMPETENT contractor to make the shitty bathroom awesome.
- Get a nice sign and improve the bathrooms.*
- save it to help with the buildout of next door when the time comes
- better infrastructure like cameras and the key system

Organize/Clean the space

- Clean and organize.
- Organization and tool maintenance.*
- Reorganize some of the zone areas.. rid some clutter
- see if there is anyway to make it smell better
- However...I think we'd get the most mileage out of that amount with a honking lot of (cheap) standardized storage boxes. Contrast the automotive shelf by the door or the Tool Crib upper shelves to the Craft Room...part of that difference is availability of lidded boxes and labels. Standardized boxes allow mess to be hidden and moved easily, and the cheaper ones fit the price range.

Chairs and Tables in Common Area

- New, cleanable chairs and not-nasty tables in the common area. Maybe some a second set of screw drivers, pliers, and drill bits for the tool crib.*
- Better seating.
- Replace rolling chairs in common area. Improve outdoor signage. Replace front door.*

Attract New Members/More Marketing

- Use the money to get new members through a marketing campaign and membership drive. The use the money from new membership for other projects. Ten new members = approximately an additional \$6000 each year.
- 1) Buy some new tools, i.e. drill bits sets, saw blades, wrenches, sockets sets(metric and standard), etc 2) Put together a new member (and existing member) organization pack, existing of a bunch of swag like t-shirt, stickers, pens, etc. Shirts and stickers are advertising, which would be more than made up with everyone's first months dues, along with reinforcing the inherent stake in the i3 community.*

Offer Classes and Events

- Sponsor some guest instructors for classes on interesting topics
- Fund supplies for more classes and some fun events.
- Bring in more arts programs and help kids with the arts by having classes in the arts since there art classes have been cut.

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Other

- That's harder. We can't afford the big ideas on that.
- Can't think of anything
- Put it in the bank until we had enough for the down payment on our own building.
- A covered trailer available to membership and insurance on it.

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ENVISIONING THE FUTURE

Imagine that it is the year 2021. You are so proud to have been a part of how i3Detroit has improved. You look back happily at all the positive changes over the past five years. Shoot for the moon! Dream big!

3. What changes to i3Detroit or new events or activities do you imagine will have made you most happy and proud? (list at least three)

Larger Space

- *We are in a much larger space that we own.* We actually are making and saving money by renting out parts of the space as individual workshops/offices/storage. We have additional \$ coming in through grants and donations. Still there is plenty of space and many well organized, clean, and active shared zones. There are new zones like a commercial kitchen, casting room, foundry/blacksmithing, etc. and a large friendly common space. There are quiet areas too where people can relax, chat and/or nap. Areas for sewing, painting and other arts and crafts have increased in size and participation and the types of projects that members make has multiplied. Every zone has a team of volunteers that meets regularly to manage and improve the zone. We have grown in membership, but still maintain a strong community vibe. We have more active social events, more engagement with local groups and are in frequent communication with the international maker community. We have won numerous awards and are known as one of the best makerspaces on the planet! We are still run primarily by volunteers, but we have a system and culture in place that helps to make sure everyone does their share and that burnout is minimized. We offer numerous classes and have significant revenue from opening registration to the community. We bring in frequent interesting guest instructors and presenters. We have a large classroom/presentation space for this purpose. We also rent this space to the public for special events.*
- *More Space, Better tools, better communication about happenings**
- *More project spaces.* Project showcases. Better cleanup management.*
- *I'm proud of the expansion into the adjoining space.* Separating the particulate creating areas (metal/welding/wood shops) from the particulate sensitive areas (Laser zone/jewelry/kiln/powder coating/paint booth) is better for the equipment (well, half), and far better for the projects on the non-particulate side. This also had the benefit of separating much of the loudest equipment from the common area.*
- *Expanded space.* More events and training from outside experts. Like the SparkFun arduino training.*

New Equipment/Software/Zones

- The auto shop was built in 2017
- *More Space, Better tools, better communication about happenings**
- *We are in a much larger space that we own.* We actually are making and saving money by renting out parts of the space as individual workshops/offices/storage. We have additional \$ coming in through grants and donations. Still there is plenty of space and many well organized, clean, and active shared zones. *There are new zones like a commercial kitchen,*

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*casting room, foundry/blacksmithing, etc. and a large friendly common space. There are quiet areas too where people can relax, chat and/or nap. Areas for sewing, painting and other arts and crafts have increased in size and participation and the types of projects that members make has multiplied. Every zone has a team of volunteers that meets regularly to manage and improve the zone. We have grown in membership, but still maintain a strong community vibe. We have more active social events, more engagement with local groups and are in frequent communication with the international maker community. We have won numerous awards and are known as one of the best makerspaces on the planet! We are still run primarily by volunteers, but we have a system and culture in place that helps to make sure everyone does their share and that burnout is minimized. We offer numerous classes and have significant revenue from opening registration to the community. We bring in frequent interesting guest instructors and presenters. We have a large classroom/presentation space for this purpose. We also rent this space to the public for special events.**

- 1) The increased community involvement
- 2) The push to help educate those who want to learn on a more rigorous and regular schedule
- 3) *An automobile zone, a brewer's notice (to brew on premise), better rapport with the Ferndale community (more community volunteering opportunities).**
- *i3 has grown to better service the community, there are even fewer things that can't be done at our space, we host university students and classes to help with their studies (without just being the subject of sociological study)**
- 7. It said shoot for the moon and dream big, so I'm adding a 7th. In the expansion area, i3 has a culinary arts kitchen, which is maintained as a teaching and food crafting area, with organized meal events once a week.

Cleaner/Better Organization

- It is clean.
- All the obsolete and non-functioning equipment has been repaired and removed.
- The place is no longer a warehouse for discarded gear, old computers and stuff that can never be revived..
- By making it a requirement of membership, and by diligently enforcing the "clean up your mess" rule, we have virtually eliminated left-behind messes. This required the community to self-police and zone wardens to be diligent in reviewing footage, addressing the offense, and referring repeat offenders to the board.*
- The attitude of members is no longer that their mothers or someone else will clean up after them.*
- More project spaces. Project showcases. *Better cleanup management.**
- We are in a much larger space that we own. We actually are making and saving money by renting out parts of the space as individual workshops/offices/storage. We have additional \$ coming in through grants and donations. *Still there is plenty of space and many well organized, clean, and active shared zones.* There are new zones like a commercial kitchen, casting room, foundry/blacksmithing, etc. and a large friendly common space. There are quiet areas too where people can relax, chat and/or nap. Areas for sewing, painting and other arts and crafts have increased in size and participation and the types of projects that members make has multiplied. Every zone has a team of volunteers that meets regularly to manage and improve the zone. We have grown in membership, but still maintain a strong community vibe. We have more active social events, more engagement with local groups and are in frequent communication with the international maker community. We have won numerous awards and are known as one of the best makerspaces on the planet! We are still run primarily by volunteers, but we have a system and culture in place that helps to make

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sure everyone does their share and that burnout is minimized. We offer numerous classes and have significant revenue from opening registration to the community. We bring in frequent interesting guest instructors and presenters. We have a large classroom/presentation space for this purpose. We also rent this space to the public for special events.*

- I'm proud of the expansion into the adjoining space. *Separating the particulate creating areas (metal/welding/wood shops) from the particulate sensitive areas (Laser zone/jewelry/kiln/powder coating/paint booth) is better for the equipment (well, half), and far better for the projects on the non-particulate side.* This also had the benefit of separating much of the loudest equipment from the common area.*
- Community outreach or service projects, regular guest speakers (every week?), *payed custodian.**
- 8. *The common area and tree house are slightly different... common area is maintained as a general work space and we enjoy an expanded lounge area that is clearly a lounge, with couches and monitor built into a brick pillar that shows a fireplace video (because we can't have fire).*

Arts

- We are in a much larger space that we own. We actually are making and saving money by renting out parts of the space as individual workshops/offices/storage. We have additional \$ coming in through grants and donations. Still there is plenty of space and many well organized, clean, and active shared zones. There are new zones like a commercial kitchen, casting room, foundry/blacksmithing, etc. and a large friendly common space. There are quiet areas too where people can relax, chat and/or nap. *Areas for sewing, painting and other arts and crafts have increased in size and participation and the types of projects that members make has multiplied. Every zone has a team of volunteers that meets regularly to manage and improve the zone.* We have grown in membership, but still maintain a strong community vibe. We have more active social events, more engagement with local groups and are in frequent communication with the international maker community. We have won numerous awards and are known as one of the best makerspaces on the planet! We are still run primarily by volunteers, but we have a system and culture in place that helps to make sure everyone does their share and that burnout is minimized. We offer numerous classes and have significant revenue from opening registration to the community. We bring in frequent interesting guest instructors and presenters. We have a large classroom/presentation space for this purpose. We also rent this space to the public for special events.*
- 1. *A fully furnished textiles studio that is for members, community guests and members running small businesses to use at will. It's well maintained, well stocked, clean, and professional. Members and community guests will know that it's the premier location in the metro area for sewing and textiles and cosplay costume creation. It gives home sewers and small businesses without studio space a place to go and make what they need to make, without interruptions from cats, kids, housework, etc. It has equipment and features not available in many homes, such as a multi needle embroidery machine, industrial size cutting tables, holders for bolts of fabric while cutting, industrial sewing machines, dedicated fabric dyeing closet, flocking machine, laser cutters in the next door/room. Local textile retailers, especially those who are family owned, are on board as partners/sponsors. Sometimes they even come to teach, which brings their student/customers to our space, and as they use i3 space for some classes, discounts on fabric purchases are offered to members.*

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- *2. The metro area's hot spot for costuming - with events twice a year that bring all facets of costume creation under one roof, at the same time, over one weekend.**

Improved Social Events

- We are in a much larger space that we own. We actually are making and saving money by renting out parts of the space as individual workshops/offices/storage. We have additional \$ coming in through grants and donations. Still there is plenty of space and many well organized, clean, and active shared zones. There are new zones like a commercial kitchen, casting room, foundry/blacksmithing, etc. and a large friendly common space. There are quiet areas too where people can relax, chat and/or nap. Areas for sewing, painting and other arts and crafts have increased in size and participation and the types of projects that members make has multiplied. Every zone has a team of volunteers that meets regularly to manage and improve the zone. *We have grown in membership, but still maintain a strong community vibe. We have more active social events, more engagement with local groups and are in frequent communication with the international maker community.* We have won numerous awards and are known as one of the best makerspaces on the planet! We are still run primarily by volunteers, but we have a system and culture in place that helps to make sure everyone does their share and that burnout is minimized. We offer numerous classes and have significant revenue from opening registration to the community. We bring in frequent interesting guest instructors and presenters. We have a large classroom/presentation space for this purpose. We also rent this space to the public for special events.*
- *Social meetings*, Lots of First Robotics (or similar) teams working in the space. Our new summer kids programs.
- *I could see us having made a splash both in the impact of lives socially (network of friends), economically (keeping some of us out of the red), and a couple flashy group projects (Like Detroit Sat, but also more)**

Outreach and External Participation: Hosting Community Programs and Participating in External Events and Contests

- We are in a much larger space that we own. We actually are making and saving money by renting out parts of the space as individual workshops/offices/storage. We have additional \$ coming in through grants and donations. Still there is plenty of space and many well organized, clean, and active shared zones. There are new zones like a commercial kitchen, casting room, foundry/blacksmithing, etc. and a large friendly common space. There are quiet areas too where people can relax, chat and/or nap. Areas for sewing, painting and other arts and crafts have increased in size and participation and the types of projects that members make has multiplied. Every zone has a team of volunteers that meets regularly to manage and improve the zone. We have grown in membership, but still maintain a strong community vibe. We have more active social events, *more engagement with local groups and are in frequent communication with the international maker community.* We have won numerous awards and are known as one of the best makerspaces on the planet! We are still run primarily by volunteers, but we have a system and culture in place that helps to make sure everyone does their share and that burnout is minimized. *We offer numerous classes and have significant revenue from opening registration to the community.* We bring in

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frequent interesting guest instructors and presenters. We have a large classroom/ presentation space for this purpose. We also rent this space to the public for special events.

- Social meetings, *Lots of First Robotics (or similar) teams working in the space. Our new summer kids programs.*
- *hosting maker events*
- *More makerfaire involvement, more theater bizarre involvement, more penguicon involvement.*
- *Be part of some cool projects that recognized by a lot of media and population;*
- *Community outreach or service projects, regular guest speakers (every week?), payed custodian.**
- 1. Our local outreach to schools in the area.
- 2. Sponsorship of a maker faire for local students at all grade levels.
 - *1. Organized involvement in local STEM programs (various levels of FIRST etc.)*
- 2. Growing our classes into a sprawling curriculum to educate the community in technical and artistic fields to a level rivaling basic community college level*
- I'm proud our membership has grown evermore inclusive and representative of the surrounding communities.
- *1) The increased community involvement*
- 2) The push to help educate those who want to learn on a more rigorous and regular schedule
- 3) An automobile zone, a brewer's notice (to brew on premise), *better rapport with the Ferndale community (more community volunteering opportunities).**
- *i3 has grown to better service the community, there are even fewer things that can't be done at our space, we host university students and classes to help with their studies (without just being the subject of sociological study)**
- I could see us having made a splash both in the impact of lives socially (network of friends), economically (keeping some of us out of the red), and *a couple flashy group projects (Like Detroit Sat, but also more)**
- *2. The metro area's hot spot for costuming - with events twice a year that bring all facets of costume creation under one roof, at the same time, over one weekend.**

Improved Internal Communication, Participation and Cooperation

- More Space, Better tools, *better communication about happenings**
- *People working together instead of talking behind each others back. Let's start a group for change.*
- I'd be very happy if I saw *more people pitch in to projects that improve the space.* Right now it seems like that effort is concentrated onto a small chunk of membership.
- *The attitude of members is no longer that their mothers or someone else will clean up after them.**
- Members are close friends to each other.
- we no longer have cliques as board members groups, we have a rotation and board members that are not life partners also. We have term limits of 2 years that are staggered. that applies to officers also. We have a good way of including new members in activities.
- anything that makes the members happy and keeps the community strong
- New meeting type that is less boring,
- Collaborative projects.
- *1) The increased community involvement*

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- 3) An automobile zone, a brewer's notice (to brew on premise), *better rapport with the Ferndale community (more community volunteering opportunities).**
- Popcorn night. was fun and low key. On boarding is new and intimidating but worth it.
- More project spaces. *Project showcases.* Better cleanup management.*
- I will look back at all of the projects that everyone completed.

More Classes/Teaching

- We are in a much larger space that we own. We actually are making and saving money by renting out parts of the space as individual workshops/offices/storage. We have additional \$ coming in through grants and donations. Still there is plenty of space and many well organized, clean, and active shared zones. There are new zones like a commercial kitchen, casting room, foundry/blacksmithing, etc. and a large friendly common space. There are quiet areas too where people can relax, chat and/or nap. Areas for sewing, painting and other arts and crafts have increased in size and participation and the types of projects that members make has multiplied. Every zone has a team of volunteers that meets regularly to manage and improve the zone. We have grown in membership, but still maintain a strong community vibe. We have more active social events, more engagement with local groups and are in frequent communication with the international maker community. We have won numerous awards and are known as one of the best makerspaces on the planet! We are still run primarily by volunteers, but we have a system and culture in place that helps to make sure everyone does their share and that burnout is minimized. *We offer numerous classes and have significant revenue from opening registration to the community. We bring in frequent interesting guest instructors and presenters. We have a large classroom/ presentation space for this purpose.* We also rent this space to the public for special events.
- 1. A fully furnished textiles studio that is for members, community guests and members running small businesses to use at will. It's well maintained, well stocked, clean, and professional. Members and community guests will know that it's the premier location in the metro area for sewing and textiles and cosplay costume creation. It gives home sewers and small businesses without studio space a place to go and make what they need to make, without interruptions from cats, kids, housework, etc. It has equipment and features not available in many homes, such as a multi needle embroidery machine, industrial size cutting tables, holders for bolts of fabric while cutting, industrial sewing machines, dedicated fabric dyeing closet, flocking machine, laser cutters in the next door/room. Local textile retailers, especially those who are family owned, are on board as partners/sponsors. *Sometimes they even come to teach, which brings their student/customers to our space, and as they use i3 space for some classes, discounts on fabric purchases are offered to members**
- Expanded space. *More events and training from outside experts. Like the SparkFun arduino training.*
- *It brings me the most pride to see someone take a skill that I taught them beyond my own level. Being able to look back on a large number of people who thought they had no skills before but found something they could excel at would be fantastic.*
- Community outreach or service projects, *regular guest speakers (every week?),* payed custodian.*
- 1. Organized involvement in local STEM programs (various levels of FIRST etc.)
- 2. *Growing our classes into a sprawling curriculum to educate the community in technical and artistic fields to a level rivaling basic community college level**
- weekly classes for us and the public so that we can get more members.
- 1) The increased community involvement

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2) *The push to help educate those who want to learn on a more rigorous and regular schedule*
3) An automobile zone, a brewer's notice (to brew on premise), better rapport with the Ferndale community (more community volunteering opportunities).*

- 3. It's a place for classes. With a 70/30 ratio of member taught/guest taught courses. Guest instructors come in when it's a subject less familiar to members for teaching, to up the ante and increase the skill level. Guest instructors bring in students to our space who ideally become members.
-
-
- 4. It's a place recognized for ideas born and grown and nurtured.
- 5. It's a place where there is enough room for incompatible activities to coexist peacefully. Chocolate and peanut butter work well together. Mint ice cream and orange juice do not. Some activities are mint ice cream and orange juice.
- 6 That being said, it's also a place where the skill set of members is expanded by some cross-sharing of zone activities. What work in the woodshop could support work in the arts?
- Building big projects that got us name recognition in the community. Having started silly traditions that make us feel more like a community. Improving the space's functionality noticeably. Streamlining/automating a lot of processes that the board/officers use.
-
-
- (wow, convoluted thought experiment...) We got a kazillion dollar grant, no strings attached, allowing us to have a building custom built for us. All the zones got enough space for all the new toys they wanted, and enough budget to actually get those toys. Then we started up a large number of satellite locations where people could focus on specific aspects of their dreams.
- I can't answer this question as it's posed. It's the incredible projects I see going out the door-- of which I was part--that are my happiest memories now, and will drive my future. For that, I guess it would make me happy to have seen more people cross-seeding across their tool boundaries, and happy to have seen more small shared projects, rather than the huge grand projects we currently support. It would also make me happy to find out what people are doing with the help I give them; sometimes it feels like zone coordination is only a drain.
-

Other

- Can't think of any
- Oh, dear
- Nothing to add
- No answer

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- I have tried for three weeks to submit this survey and cannot come up with an answer for this question. I'm putting in this stub so I can proceed.
- Events or changes, though? I don't know what would have been needed to make my vision happen. I have (have had?) trouble figuring out the sequence to put my shoes on in the morning, and I don't think the future me will have any idea how it happened at I3.
- I was finally able to use the prototyping area to transfer my brain to a robot.

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ENVISIONING THE FUTURE

Imagine that it is the year 2021. You are so proud to have been a part of how i3Detroit has improved. You look back happily at all the positive changes over the past five years. Shoot for the moon! Dream big!

4. What things about i3Detroit are you glad to see have stayed primarily the same? (please list at least three)

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-
-
- The space is still managed by interested volunteers, it is a welcoming environment where anyone can come to learn, It is still a place where someone can come in and start making a positive difference right away.
- Participation in Maker Faire. I love everything about our level of participation in this great annual event. Social interactions, mentoring, brainstorming etc. The general geekyness of the place.
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-
- 1) Sense of community with the organization
- 2) The ability to help create a social network for people via education
- 3) The drive to continue to evolve as an organization*
- Low dues. Community activities. Free or very affordable certifications.
- Variety of zones. Casual communication tools. Focus on helping newbies.
- 1. If you have an idea for improvement or something to do, you can do it -- with the support and collaboration of those affected, and minimal hindrance. Unless it's an awful idea, and then it's explained respectfully and collaboration possible on a new idea.
- 2. Participation costs keep it accessible, with additional costs for those who desire true extras (such as saved workspace, extra storage). Membership stays accessible, while still relaying to prospectives what is expected and what the culture is so a mutual decision can be made about membership.
- 3. Despite an expansion and separate work areas for respective pursuits, i3 remains a community, with respect to knowledge sharing, group/team projects, community involvement, and bs-ing over popcorn and wine in the lounge area.*
- The informal nature and relatively non-interfering bureaucracy are good. It helps to enable rapid evolution of the space as the group's interests change over time.*
-
-
- I'm proud we are still actively connected to the community with our always-interesting presence at community event too numerous to mention.
-
- I'm proud we host school teams, whether robotics, racing, coding, etc.
- 1. Even with the growth in membership there are still enough opportunities to mingle that members recognize and know each other by name
- 2. Emphasis on sharing ideas and building better projects by sharing each of our strengths*
-

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- people still building cool projects and sharing them*
-
-
- Strong equipment base
-
- The sharing culture; the possibilities for interaction or privacy, as one chooses; the sheer range of knowledge informing our use of the stuff we've accumulated.*
-
- I will be happy if we all still have a place where we can get our work done.
-
- Open community. Space availability (24/7)*.
-
- Open 24/7, easy access to zone coordinators, wiki resource*
- 1. The social environment
- 2. cost. friendliest people. 24 hr access*
-
- The community is still so warm and personable! The classes are still small, intimate, and mostly amateur. People still clean up after themselves so well! All the parties (held primarily at the main campus, but easily accessible from the satellites through the teleporters Nate invented a couple years ago) are well attended and much fun.*
- I would be very happy that the guest policy has not grown any more restrictive.

People/Culture/Social Environment/Sense of Community

- *Social night, Parties, The approach-ability of members*
- *The diversity of people.. yes, I know.. cliché.. but true*
- The sharing culture; *the possibilities for interaction or privacy, as one chooses*; the sheer range of knowledge informing our use of the stuff we've accumulated.*
- *Community*, helpfulness of said community, and *tolerance of eccentricities*.*
- 1. *Even with the growth in membership there are still enough opportunities to mingle that members recognize and know each other by name* 2. Emphasis on sharing ideas and building better projects by sharing each of our strengths*
- *The community is still so warm and personable!* The classes are still small, intimate, and mostly amateur. People still clean up after themselves so well! All the parties (held primarily at the main campus, but easily accessible from the satellites through the teleporters Nate invented a couple years ago) are well attended and much fun.*
- *The informal nature* and relatively non-interfering bureaucracy are good. It helps to enable rapid evolution of the space as the group's interests change over time.*
- 1) *Sense of community with the organization*
- 2) *The ability to help create a social network for people via education*
- 3) The drive to continue to evolve as an organization*
- *The nerdy culture*, the creativity, and the willingness to teach others*
- people are friendly
- Friendly community
- 1. If you have an idea for improvement or something to do, you can do it -- with the support and collaboration of those affected, and minimal hindrance. Unless it's an awful idea, and then it's explained respectfully and collaboration possible on a new idea.

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2. Participation costs keep it accessible, with additional costs for those who desire true extras (such as saved workspace, extra storage). Membership stays accessible, while still relaying to prospectives what is expected and what the culture is so a mutual decision can be made about membership.

3. *Despite an expansion and separate work areas for respective pursuits, i3 remains a community, with respect to knowledge sharing, group/team projects, community involvement, and bs-ing over popcorn and wine in the lounge area.**

- *We are a community of makers. People feel a sense of support and belonging. Friendships are made here. We share our knowledge with each other and with members of the community. We value imagination, innovation, diversity, sharing of information and everything else that has made us great from the beginning. We participate in events like Makerfaire and Red Bull Creation. We work hard and play hard, having regular parties throughout the year. Members continue to make cool projects (often collaborating in groups), create breakthrough prototypes and launch successful businesses staring within i3Detroit.**
- *Casual yet responsible atmosphere. Open 24/7 Great drinks and snacks for sale at great prices..and ice cream bars!**

Availability of Information/Willingness to Help/Teaching & Learning

- The sharing culture; the possibilities for interaction or privacy, as one chooses; *the sheer range of knowledge informing our use of the stuff we've accumulated.**
- Community, *helpfulness of said community*, and tolerance of eccentricities.*
- people still *building cool projects and sharing them**
- *members are still helping each other*
- 1. Even with the growth in membership there are still enough opportunities to mingle that members recognize and know each other by name 2. *Emphasis on sharing ideas and building better projects by sharing each of our strengths**
- 1) Sense of community with the organization
- 2) *The ability to help create a social network for people via education*
- 3) The drive to continue to evolve as an organization*
- The nerdy culture, the creativity, and the *willingness to teach others**
- I'm proud will still have a vibrant community of very knowledgeable members who are willing *share their knowledge. I've learned tons at i3, and I plan to continue.*
- *We are a community of makers. People feel a sense of support and belonging. Friendships are made here. We share our knowledge with each other and with members of the community. We value imagination, innovation, diversity, sharing of information and everything else that has made us great from the beginning. We participate in events like Makerfaire and Red Bull Creation. We work hard and play hard, having regular parties throughout the year. Members continue to make cool projects (often collaborating in groups), create breakthrough prototypes and launch successful businesses staring within i3Detroit.**

Reasonable Fees and 24/7 Access

- \$49 month
- *Open 24/7, easy access to zone coordinators, wiki resource**
- 1. The social environment
- 2. *cost. friendliest people. 24 hr access**
- Open community. *Space availability (24/7).*

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- storage, tickets, *flat membership**
- Casual yet responsible atmosphere. *Open 24/7 Great drinks and snacks for sale at great prices..and ice cream bars!*
- 1. If you have an idea for improvement or something to do, you can do it -- with the support and collaboration of those affected, and minimal hindrance. Unless it's an awful idea, and then it's explained respectfully and collaboration possible on a new idea.
- 2. *Participation costs keep it accessible, with additional costs for those who desire true extras (such as saved workspace, extra storage). Membership stays accessible, while still relaying to prospectives what is expected and what the culture is so a mutual decision can be made about membership.*
- 3. Despite an expansion and separate work areas for respective pursuits, i3 remains a community, with respect to knowledge sharing, group/team projects, community involvement, and bs-ing over popcorn and wine in the lounge area.*

Participation in Events and Cooperative Projects

Don't Know/Other

- Too new to know.
 - Nothing to add
 - No answer.
 - I have tried for three weeks to submit this survey and cannot come up with an answer for this question. I'm putting in this stub so I can proceed.
 - I'll get back to you on that.
 - I'm too new to really have that
 - The community is still so warm and personable! The classes are still small, intimate, and mostly amateur. People still clean up after themselves so well! All the parties (held primarily at the main campus, *but easily accessible from the satellites through the teleporters Nate invented a couple years ago*) are well attended and much fun.*
 - Casual yet responsible atmosphere. *Open 24/7 Great drinks and snacks for sale at great prices..and ice cream bars!**
-
- The arts
-
- We are a community of makers. People feel a sense of support and belonging. Friendships are made here. We share our knowledge with each other and with members of the community. We value imagination, innovation, diversity, sharing of information and everything else that has made us great from the beginning. *We participate in events like Makerfaire and Red Bull Creation. We work hard and play hard, having regular parties throughout the year. Members continue to make cool projects (often collaborating in groups), create breakthrough prototypes and launch successful businesses staring within i3Detroit.**

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OUR SPACE

5. I would like the size (square footage) of our space to...

- 92% Increase
- 0% Decrease
- 8% Stay about the same

6. If tomorrow, i3Detroit was suddenly given enough space to double our current square footage, I would want use that additional space in the following ways (list as many ideas as come to mind)...

Expand Current Zones/Spaces/Equipment

- Commercial kitchen or at least, a decent kitchen. Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work. Casting/foundary area, spray booth *larger and cleaner textile lab and other new zones. Larger classroom/presentation area*. Experimental rental area with space for personal workspaces and storage (additional cost on top of membership). One side for "dirty" work (painting, CNC, etc) . One side for "clean" (sewing, electronics, etc) work.*
- Have larger, quieter, cleaner space for activities that would benefit: Sewing, large-format printer, compute/media, electronics. *
- Finishing zone, Better lockable member storage, Quiet space that is not the classroom. *Room for a big CNC router.**
- Spread out the zones more. Create better meeting area.
- Bigger craft room, bigger fab lab, bigger wood shop (at least so we don't have to tuck away power tools), a kitchen, a bigger e-lab, possibly a bigger classroom (if you let the current classroom be part of the classroom like it is already).
- make private space available for rent, *additional classroom spaces*, more clean and quiet areas*
- New equipment as mentioned before
- More computer area with computers n graphic/programming software installed;
- Bigger elab working stations;
- *Wood shop w more permanent setups/less moving stuff around. Waterjet. Blacksmithing?*
- *obviously expand the current zones to make them less cramped*, but to also expand the storage and organization of the current zones, to allow for more accountability of the space equipment.
- *Expand the current zones to allow more concurrent users*, dedicated area for parts and materials for sale, painting or powder coating area with room for a curing oven,*
- *Give more space to some of the more crowded zones (machine shop and vinyl, for example)*, have a larger classroom space, designated "quiet work space" for those who may want to read or do other activities without disturbing or being disturbed by others, a small kitchenette*
- More zones, also separation of some things like the vast number of activities that are grouped into the craft room. *Also expansion of some zones that feel a little cramped (i.e. E-lab)**
- *bigger woodshop*

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- More clean areas in general. Auto zone. Glassblowing zone. Forge. *More spacious lounge areas.* More work benches for messy things. A computer lab with software on it that people want to learn.*
- *Projects in the woodshop and metal shop tend to be larger in size, so I would like to see that area expanded.* I would like to see a large area for assembly of large objects. I would also like to see some type of area for painting or finishing and maybe a messy projects area that could be hosed down or the dust from which would be contained.*
- Paint booth, *woodworking space for larger projects, larger plainer,* more work tables, more storage, print shop, laminator, larger fab lab*
- More zones, *more footage for zones we have,* dedicated rental bays*
- paint and powder coat area, *expand current zones,* darkroom, microscopy/metrology (clean preferred, but not really necessary), separate rooms for grinding and machining*

Rental Workspace/Storage

- Commercial kitchen or at least, a decent kitchen. Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work. Casting/foundry area, spray booth larger and cleaner textile lab and other new zones. Larger classroom/presentation area). Experimental rental area with space for personal *workspaces and storage (additional cost on top of membership).* One side for "dirty" work (painting, CNC, etc) . One side for "clean" (sewing, electronics, etc) work.*
- Renting a small personal space.
- Finishing zone, *Better lockable member storage,* Quiet space that is not the classroom. Room for a big CNC router.*
- Have a modest number of 10x10' "private workshop" cubicles which could be "rented" (or subcontracted, whatever the term) for market rate, with a legally-checked-out way to recover the space if someone doesn't pay their bill.
- Art studio space for drawing, painting, matting, photography, etc. Paint spray booth. *More temporary and sizeable project space. Larger member storage spaces.**
- Clean rooms, *member storage with secure locks,* an environment that looks like adults work there.*
- *make private space available for rent,* additional classroom spaces, more clean and quiet areas*
- we need more closed ventilated spaces and *some member storage that is rentable.**
- *Paid storage.* Finishing zone (wood, metal,...), automobile zone.*
- I'm strongly opposed to anymore long term member storage, *but several large (chain-link) bays that are available for a nominal fee, but for a very specific time could be useful to the members, while preventing long-term accumulation. **
- Raw material rack that can be purchased (Aluminum, Plastic Blocks, Etc), CNC Lathe, 3D Metal printer, Diagnostic equipment, Actual Tooling Rack for metal shop, more tables, *project storage space.*
- Clean zones, especially for the arts and crafts side of life. Quiet zones (I'm sure uses can occur to one's mind). Better separation of concerns, *much more dedicated storage (at least twice as much as we think we need). Individual storage large enough for more complex projects so we stop abusing the shared space.**
- *Increase the area to work on and store projects.* Most areas have very small construction zones.*

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- Going back to question 1, which i didn't even realize I could elaborate later on, *more space for large projects. Place to store my personal stuff that's not just a tub on a shelf.**
- 1/3 - 1/2 of the additional space used for studio/workbench spaces for *short to mid term project storage* and workspace.*
- Paint booth, woodworking space for larger projects, larger plainer, more work tables, *more storage*, print shop, laminator, larger fab lab
- *member storage, large project storage*, studio space for small group projects*
- *more storage space. Lockable private areas for storage of personal tools.* more new zones like a screen printing set up.*
- More zones, more footage for zones we have, *dedicated rental bays** Kitchen
- *Commercial kitchen or at least, a decent kitchen.* Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work. Casting/foundary area, spray booth larger and cleaner textile lab and other new zones. Larger classroom/presentation area). *Experimental rental area with space for personal workspaces and storage (additional cost on top of membership).* One side for "dirty" work (painting, CNC, etc) . One side for "clean" (sewing, electronics, etc) work.*

More Open Work Space

- Bigger elab working stations;
- Wood shop w more permanent setups/less moving stuff around. Waterjet. Blacksmithing?
- Art studio space for drawing, painting, matting, photography, etc. Paint spray booth. More temporary and sizeable project space. Larger member storage spaces.*
- More open space to work, the facility is a rat warren at this point.
- Raw material rack that can be purchased (Aluminum, Plastic Blocks, Etc), CNC Lathe, 3D Metal printer, Diagnostic equipment, Actual Tooling Rack for metal shop, more tables, project storage space.*
- More clean areas in general. Auto zone. Glassblowing zone. Forge. More spacious lounge areas. *More work benches for messy things.* A computer lab with software on it that people want to learn.*
- Increase the area to work on and store projects. Most areas have very small construction zones.*
- Going back to question 1, which i didn't even realize I could elaborate later on, more space for large projects. Place to store my personal stuff that's not just a tub on a shelf.*
- 1/3 - 1/2 of the additional space used for studio/workbench spaces for short to mid term project storage and workspace. *
- *Projects in the woodshop and metal shop tend to be larger in size, so I would like to see that area expanded. I would like to see a large area for assembly of large objects.* I would also like to see some type of area for painting or finishing and maybe a messy projects area that could be hosed down or the dust from which would be contained.*
- Paint booth, woodworking space for larger projects, larger plainer, more work tables, more storage, print shop, laminator, larger fab lab*
- member storage, large project storage, studio space for small group projects*

i3Detroit 2016 Vision Survey Results - Part Two

More Art and Craft Space

- Commercial kitchen or at least, a decent kitchen. Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work. Casting/foundary area, spray booth larger and cleaner textile lab and other new zones. Larger classroom/presentation area). Experimental rental area with space for personal workspaces and storage (additional cost on top of membership). One side for "dirty" work (painting, CNC, etc) . *One side for "clean" (sewing, electronics, etc) work.**
- *Have larger, quieter, cleaner space for activities that would benefit: Sewing, large-format printer, compute/media, electronics. **
- *Art studio space for drawing, painting, matting, photography, etc.* Paint spray booth. More temporary and sizeable project space. Larger member storage spaces.
- more storage space. Lockable private areas for storage of personal tools. more new zones like a *screen printing set up.**
- paint and powder coat area, expand current zones, *darkroom*, microscopy/metrology (clean preferred, but not really necessary), separate rooms for grinding and machining*
- More arts
- *Clean zones, especially for the arts and crafts side of life.* Quiet zones (I'm sure uses can occur to one's mind). Better separation of concerns, much more dedicated storage (at least twice as much as we think we need). Individual storage large enough for more complex projects so we stop abusing the shared space.
- *Bigger craft room*, bigger fab lab, bigger wood shop (at least so we don't have to tuck away power tools), a kitchen, a bigger e-lab, possibly a bigger classroom (if you let the current classroom be part of the classroom like it is already).
- Bigger craft room working areas
- Paint booth, woodworking space for larger projects, larger plainer, more work tables, more storage, *print shop*, laminator, larger fab lab*
- More zones, also *separation of some things like the vast number of activities that are grouped into the craft room.* Also expansion of some zones that feel a little cramped (i.e. E-lab)
- *Art studio space for drawing, painting, matting, photography, etc.* Paint spray booth. More temporary and sizeable project space. Larger member storage spaces.*
- *Bigger craft room*, bigger fab lab, bigger wood shop (at least so we don't have to tuck away power tools), a kitchen, a bigger e-lab, possibly a bigger classroom (if you let the current classroom be part of the classroom like it is already).

Particulate Free/Clean/Quiet areas

- Commercial kitchen or at least, a decent kitchen. *Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work.* Casting/foundary area, spray booth larger and cleaner textile lab and other new zones. Larger classroom/presentation area). Experimental rental area with space for personal workspaces and storage (additional cost on top of membership). One side for "dirty" work (painting, CNC, etc) . *One side for "clean" (sewing, electronics, etc) work.**
- Have larger, quieter, cleaner space for activities that would benefit: Sewing, large-format printer, compute/media, electronics. *
- Finishing zone, Better lockable member storage, *Quiet space that is not the classroom.* Room for a big CNC router.*

i3Detroit 2016 Vision Survey Results - Part Two

- *Clean rooms*, member storage with secure locks, an environment that looks like adults work there.*
- make private space available for rent, additional classroom spaces, *more clean and quiet areas**
- Separate particulate creating areas from particulate sensitive areas. Wood/metal/welding/grinding on one side of the wall; common area, and 'clean' zones on the other.
- Give more space to some of the more crowded zones (machine shop and vinyl, for example), have a larger classroom space, *designated "quiet work space" for those who may want to read or do other activities without disturbing or being disturbed by others*, a small kitchenette*
- *Clean zones, especially for the arts and crafts side of life. Quiet zones (I'm sure uses can occur to one's mind)*. Better separation of concerns, much more dedicated storage (at least twice as much as we think we need). Individual storage large enough for more complex projects so we stop abusing the shared space.*
- *More clean areas in general*. Auto zone. Glassblowing zone. Forge. More spacious lounge areas. More work benches for messy things. A computer lab with software on it that people want to learn.*
- paint and powder coat area, expand current zones, darkroom, *microscopy/metrology (clean preferred, but not really necessary)*, separate rooms for grinding and machining*

Paintbooth/Finishing

- *paint and powder coat area*, expand current zones, darkroom, microscopy/metrology (clean preferred, but not really necessary), separate rooms for grinding and machining*
- Paint booth/powder coating area
- *paint booth, powder coating booth*, auto shop, foundry, forge, metrology lab, microscopy lab, darkroom, industrial kitchen, anechoic chamber, faraday cage for testing/designing antennas, observatory*
- *Finishing zone*, Better lockable member storage, Quiet space that is not the classroom. Room for a big CNC router.*
- Paid storage. *Finishing zone* (wood, metal,...), automobile zone.*
- Art studio space for drawing, painting, matting, photography, etc. *Paint spray booth*. More temporary and sizeable project space. Larger member storage spaces.*
- Expand the current zones to allow more concurrent users, dedicated area for parts and materials for sale, *painting or powder coating area with room for a curing oven**
- Projects in the woodshop and metal shop tend to be larger in size, so I would like to see that area expanded. I would like to see a large area for assembly of large objects. I would also like to see some type of *area for painting or finishing* and maybe a messy projects area that could be hosed down or the dust from which would be contained.
- *Paint booth*, woodworking space for larger projects, larger plainer, more work tables, more storage, print shop, laminator, larger fab lab*
- *paint and powder coat area*, expand current zones, darkroom, microscopy/metrology (clean preferred, but not really necessary), separate rooms for grinding and machining
- Commercial kitchen or at least, a decent kitchen. Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work. Casting/foundry area, *spray booth* larger and cleaner textile lab and other new zones. Larger classroom/presentation area). Experimental rental area with space for personal workspaces and storage (additional cost on top of membership). One side for "dirty" work (painting, CNC, etc) . One side for "clean" (sewing, electronics, etc) work.*

i3Detroit 2016 Vision Survey Results - Part Two

Automotive

- Auto shop.
- Automotive area
- paint booth, powder coating booth, *auto shop*, foundry, forge, metrology lab, microscopy lab, darkroom, industrial kitchen, anechoic chamber, faraday cage for testing/designing antennas, observatory*
- Paid storage. Finishing zone (wood, metal,...), *automobile zone*.*
- Additional classroom, dedicated sewing/textile studio, expanded arts/crafts room, culinary arts kitchen, expanded lounge with "fireplace", *auto shop (if allowed)*, rentable extra member storage, and these additional classrooms, kitchen and studios have walls and ceilings and if possible some way to direct heat there, and thermostats in them.*
- More clean areas in general. *Auto zone*. Glassblowing zone. Forge. More spacious lounge areas. More work benches for messy things. A computer lab with software on it that people want to learn.*

Kitchen

- Bigger craft room, bigger fab lab, bigger wood shop (at least so we don't have to tuck away power tools), *a kitchen*, a bigger e-lab, possibly a bigger classroom (if you let the current classroom be part of the classroom like it is already).*
- paint booth, powder coating booth, auto shop, foundry, forge, metrology lab, microscopy lab, darkroom, *industrial kitchen*, anechoic chamber, faraday cage for testing/designing antennas, observatory*
- Give more space to some of the more crowded zones (machine shop and vinyl, for example), have a larger classroom space, designated "quiet work space" for those who may want to read or do other activities without disturbing or being disturbed by others, *a small kitchenette**
- *Commercial kitchen* or at least, a decent kitchen. Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work. Casting/foundry area, spray booth larger and cleaner textile lab and other new zones. Larger classroom/presentation area). Experimental rental area with space for personal workspaces and storage (additional cost on top of membership). One side for "dirty" work (painting, CNC, etc) . One side for "clean" (sewing, electronics, etc) work.*

Casting/Foundry/Blacksmithing - Hot Metal

- Commercial kitchen or at least, a decent kitchen. Clean, quiet relaxing area with comfortable furniture and family style eating arrangements - reserved for food, laptop use and paperwork - no dirty work. *Casting/foundry area*, spray booth larger and cleaner textile lab and other new zones. Larger classroom/presentation area). Experimental rental area with space for personal workspaces and storage (additional cost on top of membership). One side for "dirty" work (painting, CNC, etc) . One side for "clean" (sewing, electronics, etc) work.*
- paint booth, powder coating booth, auto shop, *foundry, forge*, metrology lab, microscopy lab, darkroom, industrial kitchen, anechoic chamber, faraday cage for testing/designing antennas, observatory*

i3Detroit 2016 Vision Survey Results - Part Two

- Wood shop w more permanent setups/less moving stuff around. Waterjet. *Blacksmithing?*
- More clean areas in general. Auto zone. *Glassblowing zone. Forge.* More spacious lounge areas. More work benches for messy things. A computer lab with software on it that people want to learn.*

Other

- paint booth, powder coating booth, auto shop, foundry, forge, metrology lab, microscopy lab, darkroom, industrial kitchen, *anechoic chamber, faraday cage for testing/designing antennas, observatory**
- Startup incubator
- *Raw material rack that can be purchased (Aluminum, Plastic Blocks, Etc), CNC Lathe, 3D Metal printer, Diagnostic equipment, Actual Tooling Rack for metal shop, more tables, project storage space.*

i3Detroit 2016 Vision Survey Results - Part Two

7. I wish we could make the following improvements to our current space...

Cleaner/Better Organized

- Housekeeping
- Fucking clean the place.
- Tidier in general
- Cleaner, better work tables*
- Cleaner;
- The nap area be clean
- Better shop floor. More level and coated for easier cleaning*
- Less clutter, but thats pretty tough considering how the space is used.
- *Better organization everywhere, move long-term storage away from high traffic areas, get all storage off the floor to leave more floor space for active projects and tools**
- Reduce clutter - but I'm at a loss as to how.
- More fans (air flow), more tools, *better organization*, and some cool ass murals.*
- *even floor that we could actually clean, more efficient use of storage space**

Better Ventilation and AC/Heating

- Decent HVAC. It's a sweat shop in the summer.
- *More fans (air flow)*, more tools, better organization, and some cool ass murals.*

Furniture

Food Area

More Space/Better Use of Space

- *Expand. More space needed.*
- Better organization everywhere, move long-term storage away from high traffic areas, *get all storage off the floor to leave more floor space for active projects and tools**
- *Just a little more space...*
- *better utilization of high walls for storage, converting all the lights to LEDs, remodel large bathroom, utilize space under treehouse better**
- *Footage, footage, footage. Many of our existing problems could be lessened with more room.*
- *even floor that we could actually clean, more efficient use of storage space*

Bathroom Rehab

- Get a sign and *rehab the bathrooms**
- better utilization of high walls for storage, converting all the lights to LEDs, *remodel large bathroom, utilize space under treehouse better**

Equipment

- More fans (air flow), *more tools*, better organization, and some cool ass murals.*

Signage

- *Get a sign* and rehab the bathrooms*

Better Seating

Even Shop Floor

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- Better shop floor. More level and coated for easier cleaning*
- *even floor that we could actually clean*, more efficient use of storage space*

Other

- Improved sink function, Air conditioning, much better general and focused ventilation (lungs get irritated by the air in the space), fire door exit in back in case of emergency, cleaner chairs and upholstery. Overall cleaner and better organized space. Spray booth.
-
-
-
- Better seating.
-
-
-
- utilize the area under the crows nest. The problem with this question is that since we do not own the space any improvements we put in become the property of the owner. with that in mind add more LED work lights, better ventilation, An outside sign, new exterior doors
-
-
- Quieter dust collection system. More Shop vacs.
- Less ugly furniture. Better weld zone ventilation. Air filtration. Zone check-in/check-out tools to manage cleanup accountability. Online notice of tools down. Long shot, a way to know if a zone is occupied before coming down to i3.
- Better heat. In the winter I sometimes wear two pairs of socks, thick boots, two pairs of pants, 3 shirts, and 1-2 jackets. I'd love a real fireplace, even though it's not allowed. Or is it? I'm referring to gas, not woodfire.
-
-
-
-
-
-
- Current space doesn't really allow it, but I wish for a parking lot. It's not a terrible issue yet during the day, but increased membership due to improvements and expansion could make this a real issue.
-
- Better lounge. The treehouse feels abandoned. Cleaner couches... perhaps removable covers for washing. Or skip the fabric and do leather type couches that can be cleaned by the user if they want it cleaned. I don't sit there because I've seen people nap there who are visibly ill, with colds etc. I'm not 100% certain of the solution but the seating seems grimy.
-
-
-
-
- more natural light
- Better utilization of space to allow for more equipment. Removal of dead projects material.

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- Make the facilities handicap accessible
-
-
- Since we can't do that, I'd love to see a complete rebuild of storage, with money thrown at storage rather than shiny equipment. The equipment's lovely, but it can be really frustrating to spend 30 minutes hunting for (say) the lubrication materials to use it because we can't afford boxes with labels.
- More decorations so it looks more like an artist's space than a warehouse and has more of a personality. More dedicated ventilation to outside. More storage space that's better utilized to increase floor space. Repairs and upgrades on various pieces of equipment. Refinishing the tables in the commons area. Power-washing the concrete inside and outside. Fresh coat of paint pretty much everywhere.
- Reorganize and free some construction space.
- add a casting area
-
- Better use of space available by reorganizing entire area from rollup door to the CNC machines.
- I wish we could get rid of all of the old junk hanging from the ceiling and remove much of the clutter from the space. I wish we could have more and better hand tools in the tool crib.
- Cleaner, better work tables*
-
- higher power laser. Lockable storage areas for members
- I think it's pretty awesome right now, don't feel bad! If we could build some indoor "rooms" to convert some of the "warehouse" space to more "office"-like, I'd take over the bike/vinyl area and make it a new electronics room, then expand crafting/sewing into the current electronics room. Sadly this would segregate some folks who currently mix in interesting ways, but it would grant badly-needed elbow room. Or maybe a better way would be to make the new room the new classroom, and expand sewing into the old kitchen/classroom?
- Fire suppression. Actual working security cameras. Air filters. Member-tag operated machinery. Crash bars on all exit doors.
- More efficient layout, get storage off floor, nicer bathrooms, non-fabric chairs (for cleanability), epoxy floor, clean the rafters, filter air, clearly mark aisles, make the wi-fi not drop randomly, ground and label all the electrical disconnects
- N/A
- I think we are doing well with what we have.
- The space is quite good. I just need to make more time to use it.
- better utilization of high walls for storage, *converting all the lights to LEDs*, remodel large bathroom, utilize space under treehouse better*
- More fans (air flow), more tools, better organization, and *some cool ass murals*.
- Some place to put food we're in the process of cooking in the microwave. It's not right to use the nearby zones for food; I worry about dirtying them. Some sort of pullout table would be great, by the microwave.

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OUR SPACE (continued)

8. Imagine that we had additional space and rented part of it to members (at an additional charge) to use as their own personal storage and/or workspace. I would be _____ in renting personal space for myself ...

35% Very Interested
22% Somewhat Interested
11% Not Sure
22% Somewhat Uninterested
24% Very Uninterested

13 Very Interested
8 Somewhat Interested
4 Not Sure
3 Somewhat Uninterested
9 Very Uninterested

9. If you are interested, how much would you be willing to pay for a 5 foot by 10 foot personal workspace (per month on top of membership dues) \$ _____ Please enter number in dollars below.

Cost per month in addition to membership rates for 5 ft. by 10 ft floor space

0 to \$100 Range
\$44 Mean/Average
\$50 Median/Middle
\$100 Mode/Most Frequent

\$50 Suggested Rate or \$1 per square foot (based on results)

Answers:

100
100
100
100
25
25
25
25
0
0
\$100 for a 10 x 10 (5x10 is too small)
\$50
Not really sure, \$10-\$20 maybe

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10
\$20
25-50
\$25
I don't think I would actually do this, but I think another 50\$ a month is fair
50
\$65
\$100
Up to \$20.00
Not sure
This is great! I like where the survey is going. \$30 a month with the opportunity to stop at any time.
\$15
50.00
50-150 (depending on amenities)
75

10. If you are interested, how much would you be willing to pay for one 3ft by 6ft shelf (3 feet high) shelf on a pallet rack for your own personal storage (per month on top of membership dues) \$ _____ Please enter number in dollars below.

0 to \$80 Range

\$20 Mean/Average

\$15 Median/Middle

\$5 Mode/Most Frequent

\$15? (18.5 cents per cubic foot) Suggested Rate (wide differences in opinion)

0
0
0
\$5
\$5
\$5
5
5
5
50
50
25
25
\$25
\$10
3
10-20
\$10 bucks, but I kinda' like getting that for free now.
35
20

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\$10/month

\$50

If the shelf was not located higher then chest high, \$5.00

That should be included in member. The ones that are serious about working if lockable... maybe another 20 or 25

20-80 (depending on access and cleanliness)

10

11. I know people (friends, family, acquaintances) who would be more likely to join i3Detroit if they could also rent a personal workspace and/or storage space.

19% Yes

19% No

62% I Don't Know

12. I have the following comments or concerns about the renting out of personal storage and/or workspaces at i3Detroit. (optional)

- Think it is a good idea.
- I feel it's a horrible idea that will just lead to trouble and likely legal issues.

Legal Concerns

Cleanliness and Orderliness Concerns

Legal Concerns

Concerns About Sufficient Space

Security Concerns

- Adequate security.
- I would expect the workspace to be private/lockable (given that the board or officers would have keys to use if necessary)

Cost Benefit

- Pure cost benefit.
- It would be a great way to provide revenue and support others aspects of the space. We could try it on a small experimental basis first to see how it works.*

Try on an Experimental Basis

- It would be a great way to provide revenue and support others aspects of the space. We could try it on a small experimental basis first to see how it works.*

i3Detroit 2016 Vision Survey Results - Part Two

-
- I can see members buying storage space but not build space. Maybe if they leave items past permit dates they should pay personal storage.
- As long as personal stuff and entitlement do not spill outside of the boundaries of the rented space, and downtime of power or plumbing does not cause arguments about whether the person should have to pay for the space they were renting I think it will be ok.
-
- Get rights in writing. There is no way I would leave a personal project at i3 under any circumstances.
- I think if they could double as work areas rather than just be storage space, they need electricity and either a sturdy shelf/table, or the ability for members to adapt it themselves. Actually I really like the adaptation idea.
- People use the space as storage rather than making any projects
- Insurance, theft, no time limit, storage should have time limit. however if it is a work space that becomes even more of a problem.
- Provided there is the space available, the only issue i see is if a production style biz moves in. As in.. i have to run the laser for instance for x hours a day. Pushing casual users to the curb.
- I think the current storage situation is good, as long as people are reasonably tidy with their belongings. I don't think that it is unreasonable to have a designated area that belongs to you that you are allowed to keep materials there, as long as it is reasonably tidy and not excessive.
-
- The same cleanup issues we have today would be amplified.
- Keeping it affordable.... those NOT running a business but needing the space can't justify a high cost by making up the rent cost in sales amounts. And small businesses trying to get ahead can't do so if costs exceed what they're able to sell a month. Also, I'd want to be certain that people who need it have access to it... rather than somewhat larger businesses who use i3 as low rent space to do work or keep materials here when they could afford other options.
- It always looks like there's extra space until it's full.
- Long term accumulation is the obvious problem, and the reaper system handles that well I think. I'm sure large bays (gated chain-link cages) would help the members. I've seen large projects awkwardly take up shop space for lack of a better place to store them. But I think those cages need to be tightly managed. When a 'rental agreement' is made, there should be an explicit appointment date made (no more than, say, two weeks) for the renter to turn over the key and show the zone-coordinator a clean-swept storage cage. If the member wants to move their stuff back in under another agreement, so be it, but this will reduce accumulation I think.
- How would the opportunity be divided among interested parties? (Seniority, first come-first served, etc.)
- It is just another added cost, it will also likely be all rented up and no one will be able to get new space or expand. Lack of security (e.g. someone borrowing tools from your space)
- It is an awesome idea to fund expansion
- Most of my projects travel very poorly in the Genie and cannot be stacked until they've dried at least a month. Pallet storage is not an option.

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- It would be a culture change, although it's hard to say what exactly the changes would be. Might make those people that rent feel more entitled to the rest of i3's resources, or might make the people that rent feel more resentful of the people who pass through the space and leave messes. Even though I personally wouldn't use the workspaces, I think it's a good idea to try.
- I know that it would take use from a non profit to a sort of profit group but I cannot see trying to make my woodworking project with such limited space and contamination issues.
- I think it should be included in the monthly fee. If you go on a regular bases you should get first priority and the people who teach classes and are coordinators
- Security. Would we monitor the space? Will they be caged in? Need to have some sort of division if that makes sense.
- I think it's a great idea but I would like to see it not get locked in by just a few people. What I mean is that it should have perhaps a 3-6 month limit on a personal workspace so that they can be utilized by all that want them.
- I think renting out work/storage space is an excellent idea.
- I think its a great idea and would elevate i3 as a business incubator.
- safety of what you are storing
- Enforcement is gonna burn people out and some asshole is gonna make a legal headache out of it. We NEED, imperatively, legal advice before going there.
- It is a grand idea, but needs to be time limited and subject to a certain level of cleanliness standards. There needs to be some method for ensuring no storage of hazardous/toxic/dangerous stuff is brought or kept on the premises. I like the idea of charging more every month. Moving to another bay/table/shelf resets the clock, but you have to physically move the stuff. Waivers/scholarships should be available.
- I feel like there are many other rentable spaces around town (although I could be wrong). We have been taking pride in the fact that everything except for member storage is shared, and this feels like it would take a bite out of that. If 10% of the floor plan is rented out, would members feel like they deserve a 10% discount on their membership for space they can't use? Will renters of the space expect more (quietness, cleanliness, etc.) that we can't deliver because they're paying? What do we do with the stuff that gets left when a renter stops paying? How do we get renters to clean the bathrooms? Is the board going to have to police the rentable zones and formulate rules for unsafe equipment set up? Maybe we can delegate that to a committee.

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MEMBERSHIP

13. I would like i3Detroit to _____ the overall number of members.

68% Increase
2% Decrease
30% Stay the same

25 Increase
1 Decrease
11 Stay the same

14. People I know would become members of i3Detroit if only ... (what would we need to offer or change)

Better Marketing/External Communication

Faster Membership Process

- ah...I know one acquaintance who's given up on membership after fulfilling his requirements and waiting several months for the process to finish. My perception is that we raised the bar on membership--and exponentially raised the trouble for one coordinator, and the people who get missed--without improving our quality or retention. I'd say we need multiple membership coordinators, a transparently reported process, and stronger POST-entry mentoring requirements.
- The onboarding process was faster.

Easier Scholarship Process

Short Term Memberships

Location

Better marketing and letting people know who we are and that we exist. Faster membership process. Easier to access scholarship program.

Pass

Can't think of any.

the membership process was less protracted and onerous (I know several people stuck in it, or not willing to start)

Personal sapce

Less pressure to answer the question "what do you make?"

The monthly cost were proportionate to use.

A sealable play-pit for the chlidrenz.

there was more flexible workspace

Possibly some catchy projects in big local events

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more work space

Most people interested have personal constraints. Possibly auto work, but limited.

unsure

Short-term memberships. Perhaps at a higher fee.

there were classes and events in the afterhours. they knew what we have available. there were tools and equipment that are not available at their home. there was space available to work without a lot of preparation time or setup.

People I've heard from have found the first steps towards the membership process too intimidating.

The ability to work on cars might influence some.

It was located closer to where they lived

onboarding process was more straightforward (given I'm sure the recent overhaul has helped)

On boarding process that makes sense or was actually accomplishable. Currently 2 people I know are unable to complete the on boarding processes even though they have completed all the steps, but have failed to have a response.

Bigger space

The tools and equipment were kept in better shape and were more reliable

-
- Had more art programs
- It was easier for outsiders to join. I joined not knowing a single person and its quiet intimidating. Instead of "come to our open friday nights" how about more public events?
- They had the time. Really it is already exactly what my friends want but they don't have the time to use it.
- It wasn't so gross. The old couches, flies in the urinal, old food lying around, and skeezy looking chairs in the common area are a turnoff to anyone who might want to spend time there.
- Cleaner space, better print shop capabilities
- even though we are the lowest cost.... I think many more would come if it were cheaper...But I don't want to be overcrowded by kids
- If only they had the free time! I don't know anyone who's staying away for any other reason.
- 1: they knew we existed. 2: understood what they actually get. 3: lived closer.

•

•

•

Other

- No comment either way.
- Not sure.
- None
- n/a
- n/a

15. As a member, I would be more a more active at i3Detroit if only... (what would make you more engaged and interested in participating)

More Time

- ... I had more free time.

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- My schedule allowed it.
- I would spend more time at i3 if I had more time to spend. Hopefully i3 will still be around when I retire
- I was more available in the weeknight evenings.
- Im not anti-asocial but I'm honestly not that interested in the formal meetings or large social aspects. I have very very little freetime (have a toddler and preg wife at home) and its tough to prioritize time. That being said, i like to meet people while there and working and its great to have access to everyone through slack or wiki.*
- I was more motivated to work on my projects and had more free time*
- If i had more personal time haha, but maybe if we had more events.*
- I had more time. It has nothing to do with i3, my schedule is in the way.
- I didnt have youngish kids.

Location

-I lived closer. Sorry, useless answer but true.
- I didn't have to drive as far to get here :/
- It were closer to home.
- *Lived closer, had more money available to me**

More Participation and Accountability

- If other people were more engaged

More Appreciation/Rewards/Incentives

- participation (volunteer work) was incentivized by lowering / reimbursing dues

Personal Finances

- Lived closer, *had more money available to me**

Fewer Interpersonal Issues and Better Communication

- Personally? If I had more support in changing things for the better instead of silent agreement and vehement disagreement.
-

Physical Environment

- I didn't sweat like a dog there,

More Events

- Interesting social events;

Better Maintained Equipment

- Stuff that consistently works.

More/Better Training and Classes

- Useful classes;

Increased Personal Storage and Work Space

- More appreciation for what volunteers do. More participation by more members in the upkeep and running of the space. Fewer interpersonal issues and better and more direct resolution of conflicts.

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- If there were classes maybe strung into learning tracks. Or maybe classes later at night. Also more official projects and SIGs
-
- Interesting project ideas;
-
-
- there
-
-
-
- The people I have met through i3 classes and have done potluck work with typically don't talk to me or treat me like a member. I know I'm not there that often, but I really don't feel like I'm "one of the gang." I'm not disturbed by this, it's just how people are. If i3 wants to do something about the constant turnover of members, then perhaps a little more friendly outreach would do the trick.
- there was a way to know if equipment was available upon arrival, and if others interested in the same activities worked together to make events happen.
-
- My wife spent more time there with me. (Not very helpful...but true)
-
-
- I was more motivated to work on my projects and had more free time*
- Build nights.
- I've taken on too many duties, but it's hard figuring out how to offload them gracefully. It's not fixable...but I'd be a lot more engaged if I could actually work on my own projects again.
-
- People need to remember that not everyone is at the same knowledge level. I have sometimes felt diminished because I have asked what to me was an important question in trying to learn only to be treated as an inferior because I did not know such a simple answer.
- Art programs
- If i had more personal time haha, but maybe if we had more events.*
- Im not anti-asocial but I'm honestly not that interested in the formal meetings or large social aspects. I have very very little freetime (have a toddler and preg wife at home) and its tough to prioritize time. That being said, i like to meet people while there and working and its great to have access to everyone through slack or wiki.*
-
- i am fairly active now... but more storage might make me be there more
-
- Less negativity and bitching. More accountability. CAMERAS ACTUALLY WORKED AND I WASN'T AFRAID TO HAVE GOOD EQUIPMENT!
- If I didn't feel obligated to repair the space's equipment every time I walked in the door. I'd like to do one of my own projects some time eventually. We need more members to be confident in their ability to keep the tools in good working order and ask for help whenever they get stuck. We don't have enough coordinators if they are the ones who have to test each tool in the space.
- VOLUNTEERS

Other

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- I don't know
- I don't know
- Like it like it is
- ...if I only had a heart!
- I feel like I am fairly involved

16. One problem with a non-profit which is entirely run by volunteers is member burn out. What would you do to insure that everyone does their fair share?

Clarify and Communicate Expectations of Members

- *Have clearly documented and communicated participation requirements for members and some way to document that still is an honor system instead of policing.* Make very clear what tasks need to be done and how to do them for people who need that clarity. Recognize loudly and often the contributions that are made to reinforce good acts. Avoid the calling out and blame gaming by encouraging members to talk directly with individuals when there is an issue. Possibly reduce membership dues for certain kinds of participation.*
- Clarify what is expected of everyone.
- Better communication of what has to be done.
- Hold people accountable for their actions or lack of actions.
- Never going to happen. Just isn't. Maybe alphabetically make people board members and officers every year or you lose your membership. But 20% of the people doing 80% of the work is rooted in human nature.
- nominate and elect new people to positions and try to limit the amount of overlap in positions (number of hats)
-
-
- Clear documentation on the wiki, every zone with an assistant wardinator.
- encourage people to help in small ways, game-ify, incentivize
- Adjust member dues based on member's input; teach newbies to be part of board members, officers, etc
- TERM LIMITS eliminate husband and wife or partner board members/officers
-
- compensate those who have additional duties by curbing their dues
- It's not easy to require participation from people but I think it should be attempted because ultimately, we are a co-operative community. I feel that many leave the burden on the shoulders of the active few and take advantage of it, nor do they understand what drives the actions we take as active members and leaders. I'd like to either see as a requirement for membership, participation in either 2 potlocks a year, or measured contributions to maintenance of our rooms, supply replacement, committee participation, or class instruction. If not made a requirement, which can be hard to change at first (although, our garden club requires us to contribute a few efforts a year to the group), it could be in the form of credits earned up to a certain point. Obviously they can't credit themselves down to no dues, as that wouldn't be sustainable for the budget but perhaps a reduced membership fee for participants, or increased fees beyond what it is now, for people who don't participate. Maybe it's two-fold. One activity as a condition of membership that is articulated during the on-

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boarding process (I can't imagine many people having a hard time accepting that if you're upfront about it in the application process and most people seem to want to get started on projects right away so it may be of small consequence for them to agree to that so they can get their access.... and as a participating member with some sweat equity invested, you're much more likely to maintain and protect something you help to exist, versus acting like a visitor and doing nothing) and *additional efforts beyond the minimum earn a dues discount*.

-
- All members required to fulfill one duty per year or host one event per year (i.e. clean metal shop 1st week of June).
- It's not easy to require participation from people but I think it should be attempted because ultimately, we are a co-operative community. I feel that many leave the burden on the shoulders of the active few and take advantage of it, nor do they understand what drives the actions we take as active members and leaders. I'd like to either see as a requirement for membership, participation in either 2 potlocks a year, or measured contributions to maintenance of our rooms, supply replacement, committee participation, or class instruction. If not made a requirement, which can be hard to change at first (although, our garden club requires us to contribute a few efforts a year to the group), it could be in the form of credits earned up to a certain point. Obviously they can't credit themselves down to no dues, as that wouldn't be sustainable for the budget but perhaps a reduced membership fee for participants, or increased fees beyond what it is now, for people who don't participate. Maybe it's two-fold. One activity as a condition of membership that is articulated during the on-boarding process (I can't imagine many people having a hard time accepting that if you're upfront about it in the application process and most people seem to want to get started on projects right away so it may be of small consequence for them to agree to that so they can get their access.... and as a participating member with some sweat equity invested, you're much more likely to maintain and protect something you help to exist, versus acting like a visitor and doing nothing) and additional efforts beyond the minimum earn a dues discount.*
- Constantly spread the word that we're always looking for new people to take on leadership positions. Some people just need a reminder that the space doesn't run itself. Keep the responsibilities circulating so that some of us older members can take a break now and then.
-
-
- Have a board with rotating jobs that members are expected to take on per cycle (unless an otherwise reasonable proven situation comes up preventing them from doing the job)
-
-
- Our current system is volunteer-based. I honestly feel that we need something more like the Swiss military--you do a minimum service term, and if you get more out of it than you put in, you're free to continue serving.
-
- While almost all of the coordination and administration activities are impossible to run this way, we could do a much better job of rotating schedules for tasks like cleaning the bathrooms. Might be too draconian, but volunteering certainly doesn't work for that, or the floors, or work surfaces. A shared rota *as part of the cost of membership*--or being willing to pay extra so we can pay a janitor--would work for the basic tasks.
-
- As I see it, either we charge everyone more on a work/money basis...or we continue to charge the volunteers so much (in non-monetary terms) that they collapse and withdraw. It's

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not a choice that has a popular solution, but the work checklist model at least sounds relatively fair.

- I like the idea of a required number of hours to volunteer each month, but not tracked, just on the honor system. There's nothing better than making our expectation of every member extra clear.
- Make more than just a couple people Wardens of areas.
- Have people come to meeting and talk about issues to make it fair.
- Hold people accountable, if they are getting behind on their role they need to speak up and have someone step in.
- Create an online schedule for regular maintenance and cleaning activities. Then allow members to check off an activity and time that they completed it. If others could rate or at least verify the completion of said activity then there could be a reward tied to the activities. Point values could be assigned and membership dues credits could be given for attaining point thresholds.
-
- Possibly mandatory cleaning projects scheduled for groups of 5-8 people at a time. Each member does this every other month and overall these deep cleans are happening weekly.
- Or at least a running chore list board that is updated weekly by zone coordinators. People sign and date when done. Encourage people to tackle something on the list upon a visit. The current ToDo list on wiki isn't really useful for routine stuff.
-
- divide the tasks by the # of members then figure out if all members need to pitch in on a task for X hours per month...like 2 hours a month for maintenance or 4 hours...etc Doesn't make sense for a few to carry the whole weight
-
- Cameras. Chore requirements. Accountability.
- Abolish the concept that zone coordinators are responsible for equipment. Make them only in charge of the floor plan within the zone. Assign each tool its own point of contact for maintenance, training, etc..

Offer Rewards

- I would offer small, yet exclusive gifts to members that serve on the board, like t-shirts, their name on a plaque, or special colored key fobs.
- give incentives for helping to run the space. Lower monthly fees for ZCs / teachers / board members. The teacher refund initiative was great.
- With the stick being so ineffective on volunteers, the carrot is the only choice. The Thank You e-mail seems like a positive motivator. Can we take that to the next level? Maybe a quarterly news-letter featuring people's contributions? Perhaps a semi-annual banquet (ok, pizza party) where your admission is reporting two or more hours of shop maintenance/upgrades.
- Create tiers of membership pricing based on whether members are willing to help manage/maintain the space to provide a bit of monetary encouragement for people to get involved.
- It's not easy to require participation from people but I think it should be attempted because ultimately, we are a co-operative community. I feel that many leave the burden on the shoulders of the active few and take advantage of it, nor do they understand what drives the actions we take as active members and leaders. I'd like to either see as a requirement for membership, participation in either 2 potlocks a year, or measured contributions to maintenance of our rooms, supply replacement, committee participation, or class instruction. If not made a requirement, which can be hard to change at first (although, our garden club

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- Have clearly documented and communicated participation requirements for members and some way to document that still is an honor system instead of policing. Make very clear what tasks need to be done and how to do them for people who need that clarity. Recognize loudly and often the contributions that are made to reinforce good acts. Avoid the calling out and blame gaming by encouraging members to talk directly with individuals when there is an issue. *Possibly reduce membership dues for certain kinds of participation.*

Other

- SPEND SOME FUCKING MONEY on existing systems so we have to reinvent fewer of our own wheels.
- No idea.
- If I had that answer I could make a fortune.
- No ideas at this time.
- That's a tough one because it is a volunteer organization.
- You can't really. I've been a member in enough organizations to know that you get 5% that do 80% of the club business and most do not care, and won't
- Will always be this way. There will always be the torch bearers and the rest.
- I offered to help out on a couple of things, but the zone warden discussion was awkward. There was more than a little bit of "my turf" sensitivity. OK. Your turf. I got it. All yours. Create tiers of membership pricing based on whether members are willing to help manage/maintain the space to provide a bit of monetary encouragement for people to get involved.

17. I would be more likely make more time to volunteer at i3Detroit (taking care of maintaining/cleaning the space, working on group projects or committees, running for office, etc.) if...

- If I had a clearer idea of what needs to be done. If I felt others were doing their fair share as well. If there were more structured work times like the potlocks.
- ..I wasn't married with children.
- Not really interested unless I was forced to do it, which might not be a bad idea.
- I had help
- Closer to home
- it resulted in a discount on my membership.
- I used it more.
- I were taught how.
- the organization was more structured and not slowed down by being too nice

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- I have more time
- I spend a lot now
- I didnt have a family
- I felt there was more involvement from other members (outside of the core group of folks)
- People followed procedures and cleaned up more after themselves.
- If it were a bit more focused on long-term skills development, not just small projects and crafts.
- I wouldn't mind discounts for my efforts, especially if it saves a bit of money I can put toward rentable spaces. But I think another aspect is recognition and appreciation from others, both in the form of "hey thanks" and also the follow-through of others to maintain what I did, versus taking it for granted that someone, possibly me, will eventually come along and do it again. It is nice to know if others support your thoughts and contributions and want to know more from you. We do some of this, and it should continue.... it goes a long way. I came here to do things, but I've stayed to make a difference. Thank yous should be frequent and I think people will see how valuable their actions are.
- If I had more time to spend. I've stretched myself pretty thin with projects at home.
- ... I lived closer.
- I lived closer
- I was healthier. Get a broom attachment for the horse.
- I had more time in the day.
- I had more time, lived closer to the space
- there was a clear path to accomplish things. Fix this, well that costs me money to buy parts I do not have, is this paid by the space or me? If me, that seems unfair to donate the time to fix it and pay for it. Also here is the parts for X, someone do this, I would be much more likely to do it.
- I knew what to do
- I already AM volunteering at I3. I haven't worked on my own projects for...well, at least eight months.
- I was friends with the other people working on the project, so it would be a more enjoyable time.
- No IF.... I would love to help make our space better
- working in the department
- It was clear how to do so. I feel like if I do something on a whim someone will not be pleased if I moved it from where they are familiar.
- There were some tangible reward for those activities such as membership dues credits for volunteering. It wouldn't have to be drastic amounts either. \$5-10 max a month would probably motivate me.
- I lived closer and had more time.
- I knew when things had been done and what is most important at the time to tackle.
- time allowed
- idk
- I have tried for three weeks to submit this survey and cannot come up with an answer for this question. I'm putting in this stub so I can proceed.
- I didn't have a job/our society instituted a basic income.
- If there were more than 24 hours in a day.

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18. I would be more likely to teach (more) at i3 Detroit (workshops, classes, demos etc) if...

- If there were more regularly scheduled times, more help in set up and clean up. Better reimbursement for costs. More help with scheduling this year has been great.
- .. I was a subject matter expert on more topics.
- Someone just pushed me a little harder.
- I knew it was a subject people were interested in
- I was an expert in something rather than a "jack of all trades, master of none."
- I felt I had something to offer.
- we had more room for that. The common area is too loud and the classroom is too small.
- I knew what the interest level is on what I could teach.
- there was more and better classroom space
- I have more time
- I had more time
- I was an expert at something
- I had the knowledge.
- I had more to teach.
- . . . most of the comments I see toward new instructors weren't so negative and careless.
- If people would read their emails and follow the posts. One of the hardest things is to get the word out about events and classes.... I think people don't know about them because they don't take the time or effort to follow those channels where info is shared. It's frustrating, and makes scheduling frequent classes (which people seem to want) very difficult. That alone can burn a person out. Solutions are needed to this problem, or classes and events won't grow.
- I am always happy to put off other tasks to teach something, but only when there are requests for something in my skill set.
- I had specialized knowledge or technique that's not widely known.
- I'm not a good teacher. I am aware of that.
- (I am planning on starting some soon)
- I had more time, lived closer to the space
- there was a forum for it to be scheduled.
- I knew how to do it.
- Realistically, I'm not likely to do so for anything. I'm happy to give impromptu classes, but when I've given planned classes in the past, they are more effort and planning than I can commit to. :p Classes are even worse than the bathroom garbage cans at 3 AM.
- If there was better publicity to ensure that people actually show up to learn. Also, if the class system itself were more organized, so I would feel like I was part of something I can take pride in.
- If I could first learn from the people there.
- Classes or demos
- people were interested.
- There were a location for people to self organize groups interested in learning skills. Then people with those skills could see what people want instead of guessing and setting up classes that may not interest enough people.
- I knew what I was talking about.
- I plan to come up with something after i've been a member for 5-6months
- it were easier to schedule Maybe make classes fall under a class zone and hand that person a form saying what you are willing to teach and your availability to do that ... maybe make it mandatory to teach a class or be a helper at a class as part of membership

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- I didn't have a job/our society instituted a basic income. Or if people actually contacted me to set up classes.
- If I saw more requests for help with projects in my field.

STATS

19. I have been a member of i3Detroit for ...

16% Less than 6 months
14% About a year
24% Between one and two years
27% Somewhere between 2 and 4 years
16% Over 4 years
3% I'd rather not say

6 Less than 6 months
5 About a year
9 Between one and two years
10 Somewhere between 2 and 4 years
6 Over 4 years
1 I'd rather not say

CHART HERE

20. I identify as ...

76% Male
16% Female
0% Non Cisgender
8% I'd rather not say

CHART HERE

21. I am between the ages of ...

12% 18 - 24 years old
24% 25 - 30 years old
19% 31 - 40 years old
27% 41 - 55 years old
16% 56 - 65 years old
3% 66 and above years old
3% I'd rather not say

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3 18 - 24 years old
9 25 - 30 years old
7 31 - 40 years old
10 41 - 55 years old
6 56 - 65 years old
1 66 and above years old
1 I'd rather not say

CHART HERE

Thank you for completing the second survey!!!

If you have additional comments or concerns, go ahead and add them here...

- Thanks for running the survey
- Thanks for your efforts.
- Thank You for Your Input!!!
- Thank you for making the effort. I feel like we need to, as a group, decide what the hell we actually ARE, before trying to decide what we will be.
- I understand the process of becoming a member.. but make a faster track.
- I love i3.
- I am not proud of i3. It is a jumbled mess of discarded crap almost everywhere. It is filthy and disorganized.
- Please take these answers with a grain of salt, overall I am very happy with i3D, these are just merely suggestions to improve the overall community and product that is i3Detroit
- I love the survey. Nice job author(s)! We'll see if the i3 community has an open mind to listen and learn.
- Next time I'd appreciate some more time to complete the survey. This past week has been incredibly busy. Maybe even a sample question or two in the email just to stir up some thoughts during the time before I can get to a computer.
- I don't like answering questions in order. Sometimes it helps to leave some answers blank and come back to them later (although I suppose I could defeat that by putting some garbage in the box, but then I'd probably forget about it.)
- Nope :)